



20 June 2005

**Howard's Rug Company
6110 Nancy Ridge Drive
San Diego, CA 92121**

Dear Mr. Brewer

The Better World Tenant Improvement project is complete, and I would like to take the opportunity to express my deepest gratitude to the whole Howard's Rug Company team working on this project. I think that you should know that your company has done an outstanding job! At the end of each project we complete a subcontractor evaluation form, and your company scored a 4.65, out of a possible 5 total. If at any time you wish to review the evaluation, please feel free to stop by Reno Contracting to review evaluations.

The Howard's Rug Company project team worked with a very tough schedule and exceeded our expectations at every turn. Reno wishes to thank you for your great efforts.

I appreciate the opportunity of working with these true professionals and look forward to a long working relationship with your entire staff.

Sincerely,

RENO CONTRACTING, INC.

cc: Project Manager
Estimating