



February 11, 2000

Howard's Rug Company
6110 Nancy Ridge Drive
San Diego, CA 92121

Attention: Mr. Rob Hailey

Re: G.E.R.S., Entry Point, & Wateridge Tenant Improvements
Reno Contracting, Inc. Job No.'s 99093, 99095, & 99096

Dear Mr. Hailey:

I wanted to write you this letter on behalf of myself and my entire project team to express our gratification for the professional manner in which your company has conducted itself on the three projects referenced above. Especially notable and appreciated were the professional services of Chuck Brewer and Kevin Mecseji.

Chuck Brewer made himself consistently accessible and maintained a "can-do" attitude throughout the duration of these projects. He consistently displayed an upbeat, professional attitude which contributed to the owners' and architects' positive perception of your company.

Kevin Mecseji is to be commended for his outstanding performance on these projects. His attention to quality and awareness of schedule constraints were especially noteworthy. Kevin's crew continuously went the extra mile to ensure successful completion of our work.

These employees are unequivocal assets to your company and are part of the reason we look forward to doing business with you again in the future. Thanks again for your help on the successful completion of these three time sensitive projects.

Sincerely,
Reno Contracting, Inc.

A handwritten signature in blue ink, appearing to read 'D. Krider', is written over the typed name.

Derek Krider
Project Superintendent

cc: Matt Reno
file

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