



20 June 2005

**Howard's Rug Company
6110 Nancy Ridge Drive
San Diego, CA 92121**

Dear Mr. Brewer

The Better World Tenant Improvement project is complete, and I would like to take the opportunity to express my deepest gratitude to the whole Howard's Rug Company team working on this project. I think that you should know that your company has done an outstanding job! At the end of each project we complete a subcontractor evaluation form, and your company scored a 4.65, out of a possible 5 total. If at any time you wish to review the evaluation, please feel free to stop by Reno Contracting to review evaluations.

The Howard's Rug Company project team worked with a very tough schedule and exceeded our expectations at every turn. Reno wishes to thank you for your great efforts.

I appreciate the opportunity of working with these true professionals and look forward to a long working relationship with your entire staff.

Sincerely,

RENO CONTRACTING, INC.

cc: Project Manager
Estimating



October 21, 2003

Mr. Chuck Brewer
Howard's Rug Company of San Diego
6110 Nancy Ridge Drive
San Diego, CA 92121

Project: San Diego County Credit Union
Re: Thank You

Dear Chuck:

I wanted to personally thank you for you and your team's efforts on the San Diego County Credit Union project. Through the efforts of your company, we were able to complete the project on time as promised to our client. Thanks to you, Reno Contracting can *still* state that "we have never missed a completion date".

Your company's dedication to meeting schedule and producing a final product that meets or exceeds our quality expectations, has helped us produce a space that Reno Contracting and San Diego County Credit Union can be very proud of.

Your company's commitment to the project's objectives helped Reno succeed. I acknowledge and applaud your efforts and really appreciate your company's dedication towards successful results.

Thanks again for your hard work and professionalism. I look forward to working with you again in the future.

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Heim".

Chris Heim
Sr. Project Manager

CH/cs