



August 18, 2008

Mr. Rob Hailey
Howard's Rug
6110 Nancy Ridge Dr.
San Diego, Ca. 92121

Dear Rob;

It is my pleasure and honor to share a few sentiments regarding our working relationship and crowning achievements of the past 10 years. Your firm is one of the best (if not the best), professional flooring contractor's I have ever had the pleasure to work with. Your Teams efforts on the Chula Vista Police Headquarters Facility from design through completion were the key to this project being completed on time and under budget. To date the award winning Police Headquarters is the largest capital improvement project the City of Chula Vista has constructed.

The recently complete Chula Vista Civic Center has received numerous accolades from the Mayor, City Council and City Staff do in large part to how well the flooring installation ties all the finishes together.

Your "*can do*" and "*get it done*" attitude allowed us to focus our attention towards other project issues knowing that flooring challenges were under control. Chris Nolan always provides us with excellent budgeting, cost estimating, scheduling and material selection options. Chris' hands on approach to problem solving, trade coordination and material delivery make us look good with our clients and for that I thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Dave Cecil", written over a horizontal line.

Dave Cecil
Senior Project Manger

Highland Partnership, Inc.

285 Bay Boulevard

Chula Vista, CA 91910

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